



12/7/17



MKM RACING REFUND POLICY 2018

This document is a recap of the published refund policy for the Mojave Magnum. It is valid as of the date above, but may be updated at any time without notice. A copy of the current version of this document is available at www.mojavemile.com.

The following policy is taken from our current rule book, version 10.1 :

REFUNDS:

“Official cancellation” means either contacting us by telephone and notifying us, or telling us in person, or logging in to the entrant’s online account and cancelling there.

If an entrant officially cancels from an event more than 14 days before the first day of the event, any entry fees paid will be either kept on our books as a credit toward a future MKM event, or refunded (less an administrative fee) to the original form of payment, at the option of the entrant.

After that date, up until 8:00 PM Pacific Time the night before the entrant’s first day of racing, entrants who officially cancel from an event will be given the option of either a 70% refund of entry fees paid (with MKM retaining the other 30%), or an 85% credit toward a future MKM event (with MKM retaining the other 15%), at the option of the entrant. A separate administrative fee is not charged in either of these cases. The MKM retentions will apply even if the entry fees were paid only a short time prior to the cancellation.

Any paid, confirmed entrant who does not officially cancel by 8:00 PM Pacific Time the night before their first day of racing, and then fails to show up at the event, is officially a no-show and is not entitled to any refund or future credit.

We will not give refunds for factors beyond our control including, but not limited to, adverse weather, mechanical breakdown of a race or support vehicle, failure or inability of an entrant to show up at an event, failure or inability of an entrant to compete after checking in for an event, failure of an entrant or vehicle to pass technical inspection, closure or unforeseen unavailability of the airport or runway, natural or man-made disasters, and acts of war or terrorism. Any future-event credit that may or may not be given in these or similar situations will be at the sole discretion of MKM.

Any possible right to any fee refund or future-event credit is forfeited as soon as the competitor presents him- or herself at the start line for his/her first run.

We do not guarantee that any particular entrant will get to make any particular number of runs. We may offer a guarantee of a certain overall average number of runs. If so, details will be issued separately.

Future-event credits will expire if not used within 25 months after being issued; after that they will be cancelled, 25% of the amount will be retained by MKM and the remaining 75% (if that amount exceeds \$10) will be mailed as a refund. Future-event credits cannot be sold, traded, given away or assigned to others, or used by any person other than the original person receiving the credit.

Anyone using or attempting to use a credit card chargeback to give themselves a “refund” that they are not entitled to, will be barred from all future MKM events, and the chargeback will be vigorously contested.